

# Fernando Nunez-Jimenez

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1215 Ozark Dr, Neosho, Missouri 64850 | (417) 592-1349 | [fn004@uark.edu](mailto:fn004@uark.edu) | [www.linkedin.com/in/fernando-n-039b87324](https://www.linkedin.com/in/fernando-n-039b87324)

## Objective

To acquire a position as an intern or part-time Industrial Engineer and gain experience as an Industrial Engineer while working towards building relationships with people within the industry and to achieve a full-time position after graduation.

## Experience

INFORMATION SERVICES SECURITY INTERN/ STUDENT WORKER | CROWDER COLLEGE|  
OCTOBER 2022 – JULY 2024

- Under direct supervision by the Information Services Security Manager at Crowder College.
- Responsible for email filter. Investigated end user reported phishing, quarantine malicious emails that missed detection, and updated rules to protect against future attacks. Reviewed emails for false positive detections. Communicated findings and actions to end users.
- Assisted in review of vulnerability scans, determine solutions, and mitigated issues or passed issues to user services support team.
- Virtually Remoted into machines to troubleshoot any issues that users reported and ticketed. Patched vulnerabilities, pushed software, and antivirus updates.
- Document findings and actions in team ticketing system.
- Attend in-person and virtual meetings alongside manager with various information technology and services vendors.

WALMART ASSOCIATE | WALMART INC. | MAY 2020 – PRESENT

- Greet customers and answer customer questions.
- Unload delivery trucks and prepare merchandise for stocking.
- Use power equipment including electric pallet jacks, walkie stackers, sit-down forklifts, and scissor lifts to unload trucks or retrieve merchandise efficiently.
- Responsible for maintaining stocked and organized shelves as part of a team.

## Education

UNIVERSITY OF ARKANSAS | INDUSTRIAL ENGINEERING | ANTICIPATED GRADUATION MAY 2027

ASSOCIATE OF ARTS IN GENERAL STUDIES| MAY 2024| CROWDER COLLEGE, NEOSHO, MISSOURI

## Skills & Abilities

- C++, Java, Excel
- Able to adapt to new software
- Communication and Teamwork Skills